

Text Message Notification Informed Consent

CAPS can send courtesy text messages to notify you of scheduled appointments. CAPS will notify new and returning clients via text message to schedule an appointment after the completion of counselor assignment process. Text messages will also be sent as reminder of your scheduled appointment with your counselor. In addition, text notifications will be sent for appointments that have been canceled by CAPS staff. Confidentiality of these text messages cannot be guaranteed.

Messages may include your name, a statement that you have a “CAPS appointment”, the day and time of your appointment, and CAPS contact information. You must provide consent in order to receive these messages, however consenting to text reminders is not required for you to receive services at CAPS.

CAPS is not responsible for any fees incurred due to receipt of texts.

If you are scheduling an appointment that begins less than 24 hours from the time the appointment is made, a text reminder may not be sent.

For students accessing services at the UCF-Valencia Downtown location, text messages are used to inform you about the status of your appointment. For example, the text message may notify you to return to CAPS office for your counseling appointment.

*Please **INITIAL** your selection below*

_____ I **DO NOT** consent to receive text message notifications.

OR

_____ I **CONSENT** to receive text message notifications.

_____ Text message to this number: _____

_____ I understand that technological failures of my phone or the text messaging systems will not be considered a valid reason to avoid a No Show/Late Cancellation/Late Reschedule Fee.

STUDENT ID (PID/VID)

Date **Signature** **Name (Print)**

Please ask your counselor if you have any questions